RUSS K. SAITO Comptroller

KATHERINE H. THOMASON Deputy Comptroller

STATE OF HAWAII

WIRELESS ENHANCED 911 BOARD

December 8, 2006 1:00 p.m.

Department of Accounting and General Services
Comptroller's Conference Room 410
Kalanimoku Building
1151 Punchbowl Street
Honolulu, Hawaii 96813

AGENDA

- I. Call to order
- II. Review of Minutes for November 9, 2006 Board Meeting.
- III. Committee Updates by Chairs.
 - a. Finance Committee
 - b. Technical Committee
 - c. Policies and Objectives Committee
 - d. Administration Committee
 - e. Public Relations Committee
- IV. PSAP Status Updates
 - a. Kauai
 - b. Oahu
 - c. Molokai
 - d. Maui
 - e. Hawaii
- V. Executive Director's Monthly Report
- VI. Discussion Items.
 - a. Technical Committee Proposals
 - b. Akimeka Evaluation for proposed Option Year execution
 - c. Call Taker and Oahu PSAP follow-on contract
- VII. Announcements
- VIII. Next meeting date and location
 - IX. Adjournment

State of Hawaii Wireless Enhanced 911 Board

SUBJECT: Minutes of December 8, 2006 Meeting

Members in Attendance: Roy Irei, Gordon Bruce, Russ Saito, Catherine Awakuni, Joel Matsunaga, Pete Jaeger, Milton Matsuoka, and Paul Ferreira (attachment 1). Paul Ferreira was assigned the proxy for Dexter Takashima (attachment 2). Milton Matsuoka was assigned the proxy for Richie Nakashima (attachment 3). Pete Jaeger was assigned the proxy for Jeff Yamane (attachment 4).

Staff in Attendance: Bill Doolittle (Technical Consultant), Tony Ramirez (PM for PSAPs), and Kerry Yoneshige (ASO for DAGS.

Guests in Attendance: Clement Chan (PM for Oahu PSAPs), and Captain Victor Ramos (Maui PD). Captain Ramos is Milton Matsuoka's replacement.

- 1. The chair called the meeting to order at 1:00 p.m.
- 2. The minutes of the November 9, 2006 meeting were approved with one correction. The addition of IGAs for all the counties are being developed, to include Kauai County to paragraph 3.a.iii.
- 3. Committee Updates by Chairs
 - a. Finance Committee Report.
 - i. The Statement of Cash Flows shows the account balances for both the General Fund and the Grant Fund (attachment 5). End of month, November 2006 General Fund balance is \$14,360,815.98.
 - ii. End of month, November 2006 Grant Fund balance is \$916,469.19.
 - iii. Mr. Matsunaga and Mr. Jaeger have an upcoming meeting with the ED to analyze the budget, in order to make recommendations to the Board on the future of the surcharge rate.
 - iv. Mr. Matsunaga mentioned that he has been working with the ED and Ms. Ohara to develop a draft Inter-Governmental Agreement (IGA) that will be shared with each of the counties. ACTION ITEM: ED will forward draft IGAs to each county Finance Director for approval of content before finalizing for signatures.
 - v. Mr. Irei asked about the status of the audit, and Mr. Matsunaga stated that Mr. Courtney Tagupa is drafting the Statement of Work (SOW) for the audit contract. Mr. Matsunaga sent a note to Mr. Tagupa today stating that he wanted to include some refinements in the SOW.
 - b. Technical Committee Report (attachment 6).
 - i. Mr. Jaeger received an invoice from Intrado for assisting Oahu PSAPs with wireless e911 implementation for \$11,750 (attachment 7). The invoice was

- dated November 29, 2006. Mr. Ramirez stated that the invoice should go to the ED since he was drafting an exemption request for the Intrado contract.
- ii. Mr. Jaeger stated that there is a problem with the Intrado contract and their request to provide training for the PSAPs. Mr. Irei stated that the Intrado contract had expired at the end of July, and that he and Mr. Kahue had met with Mr. Aaron Fujioka of the State Procurement Office. Mr. Fujioka stated that the Intrado contract could not be extended. Mr. Saito recommended that anytime Board members meet with state agencies like SPO, the Deputy Attorney General should be present. Since Intrado submitted an invoice after their contract had expired, we have a procurement violation. ACTION ITEM: ED will add this item to the agenda for the next Board meeting. The issues surrounding this action item will be sent to board members before the next board meeting.
- three issues discussed are found in the Technical Committee Update (attachment 6, page 2). The first issue revolved around the ideas to explore expansion of e911 coverage. The second was to recommend a process for Wireless Carriers to add additional cell sites and their interaction with the PSAPs. The third issue involved the Intrado contract, and the committee recommended to continue the contract with Intrado to deploy one wireless carrier on Oahu and the train-the-trainer program. There were nine ideas related to wireless e911 expansion that were considered. Mr. Saito asked that the committee consider and determine the expected costs for these ideas. Mr. Bruce also asked that the committee consider the maintenance costs as well. All the issues presented below are action items for the Technical Committee.
 - **1.** *In-building coverage enhancements.* Mr. Doolittle cautioned that any transmitters within buildings should be licensed. It would make sense to let a wireless carrier install the transmitter since they are already licensed to operate transmitting devices.
 - **2.** Expand wireless coverage in rural areas. Mr. Irei stated that since Maui PD has responsibility for coverage in rural areas on Maui, the Maui PD may be able to get the permit to install antennas or towers much quicker than a wireless carrier.
 - **3.** Purchase hard drives for shared mapping and data applications. Mr. Saito asked if the hard drives are needed for increased memory capacity for the mapping system or for the applications, and why not tie into a server. Mr. Ramirez stated these hard drives are meant for system redundancy. If the server goes off-line, the individual dispatch stations will still be able to function independently.
 - **4.** *Project Locate for network based carriers.* T-Mobile and Cingular will benefit from this idea.
 - **5.** *Increase manpower hours via county request.* Mr. Saito asked if this was a request for additional manpower for the counties. If it is, they should look at contracting this manpower.
 - **6.** Post deployment audits.
 - 7. Customer education for the counties. Mr. Jaeger asked if this is something that should be spearheaded by the Public Relations Committee. Mr.

Matsunaga recommended that the lead should not be Ms. Nantkes, but one of the PSAPs or wireless carriers.

- **8.** Refine the leasing process for wireless carriers to build sites.
- **9.** *Improve mapping.*
- c. Policy and Objectives Committee Report Ms. Awakuni stated that the proposed change to legislative language related to HRS 36-27 and 36-30, was pulled because after discussion with Mr. Saito, it was felt that the Board does utilize administrative services of the State. If the procedures of the Board change where we no longer utilize the administrative services of the State, we will ask for an exemption at that time.
- d. Administration Committee Report. The Board evaluated the Akimeka Contract and voted to exercise the option year.
- e. Public Relations Committee Report. Nothing to Report. Mr. Bruce stated that the Star-Bulletin called and asked questions on the status of wireless enhanced 911. Mr. Saito presented the article for Small Business News that he authored.

4. PSAP Status Updates.

- a. Kauai
 - i. Expect the Request for Service (RFS) Letters to the wireless carriers to go out sometime between December 15th and 22nd.
 - ii. They are within days of a final contract with Positron for their GIS mapping system.

b. Oahu

- i. Mr. Chan stated that Mobi has successfully completed their end-to-end pre-test using the GeoComm mapping system at Pearl Harbor. Mobi will conduct their dry test on Monday, December 11th. If everything goes well, they will go live at the same time. Mr. Irei asked if Mr. Ramirez could be present when Mobi conducted its test.
- ii. T-Mobile will probably go next after Mobi.
- iii. The Honolulu Police Department renovation is still scheduled for completion on December 15th.
- iv. The Federal PSAPs asked how they can get their training money. Mr. Irei stated that they can submit their request to the ED. The ED will forward their requests to the Technical and Finance Committees for approval, and then to the Board for approval.

c. Molokai

- i. Captain Victor Ramos will replace Captain Milton Matsuoka. The request letter was sent from the Mayor to the Governor for approval.
- ii. Molokai submitted their call routing sheets to Nextel and Verizon. Mr. Takashita estimates approximately a 4-day testing period once all the trunks are in place.
- d. Maui Nothing to Report.
- e. Hawaii

- i. Hawaii County's kickoff meeting was held on November 30th at the main police station. All the wireless carriers and the LEC attended the meeting. Nextel's call routing sheets should be completed next week.
- ii. The implementation schedule shows testing with all the wireless carriers on Hawaii by the end of April 2007.
- 5. Executive Director's Report (attachment 8) Reports filed last month, and upcoming reports were highlighted.
 - a. The Akimeka contract exemption request was forwarded to select Board members on November 20th. The draft was amended by Ms. Ohara, and final version is available for signature for the Board Chair after the meeting.
 - b. The Intrado contract extension was denied by SPO on November 28th. The ED and Mr. Yoneshige spoke with Ms. Ruth Yamaguchi of SPO. A follow-on meeting was held with Mr. Irei, the ED, and Mr. Aaron Fujioka of SPO on November 29th. Mr. Fujioka stated that once a contract expires it cannot be extended. We are attempting to submit an exemption (SPO Form 7) for the Intrado contract. We are awaiting final comments from Ms. Ohara. The emergency procurement request was not submitted based on the recommendation of Mr. Fujioka. **ACTION**

ITEM: ED will add exemption request to agenda for next Board meeting.

- c. The draft IGAs were sent to Board members for comment. Ms. Ohara submitted comments, and the revised draft was sent out for another review to Board members on November 29th.
- d. The press release was sent to Mr. Saito and Mr. Yoneshige for review on November 24th. Mr. Saito provided comments on December 1st, mainly commenting about an expansion on the article from the Maui News about how the wireless enhanced 911 service saved lives on Maui. After final approval, it will be sent to Mr. Russell Pang in the Governor's office for approval before release.
- e. The Maui PSAP Certification will entail a position accuracy testing. We contacted RCC on November 20th and asked for a quote for statewide position accuracy testing by county. This is an end-to-end accuracy test, where they will verify the information from the wireless carrier, through the LEC, to the PSAP showing the location of the wireless caller.
- f. The ED sent Expenditure Plan requests to Verizon, MobiPCS, Sprint, and Nextel on November 20th for cost reimbursement projections.
- g. Mr. Tagupa is soliciting bids for the audit of the Wireless Enhanced 911 Fund, and the Grant Fund. Cost is projected at \$7800. Audit will be scheduled for January 2007.
- h. Recommend the next Board meeting be rescheduled to the third Friday, January 19th

6. Discussion Items

a. Technical Committee proposals were discussed in the Technical Committee update earlier.

b. Akimeka Contract evaluation was positive and the Board approved the extension of the Akimeka contract into the first option year.

7. Action Items.

a. Technical Committee:

i. The nine issues presented to the Board are all action items for the Technical Committee.

b. Executive Director:

- i. Forward draft IGAs to the County Finance Directors for approval.
- ii. Add Intrado contract exemption request as an issue for the next Board meeting.

8. Announcements

- a. A motion was made by Mr. Ferreira to move next month's Board meeting from the second Friday (January 12th) to the third Friday (January 19th) of the month. Mr. Jaeger seconded the motion, and it was carried unanimously.
- b. Earlier in the meeting Captain Milton Matsuoka introduced Captain Victor Ramos as his replacement on the Board for the Molokai PSAP.
- c. Mr. Ferreira wished everyone a Happy Holiday Season.
- 9. The next meeting is scheduled for Friday, January 19, 2007 at the same location (DAGS Comptroller Conference Room), and time of 10:00 a.m.
- 10. The meeting was adjourned at 3:15 p.m.

Wireless Enhanced 911 Board Meeting

December 8, 2006 – 1:00 p.m.

Department of Accounting and General Services Comptroller's Conference Room 410 1151 Punchbowl Street, Honolulu, HI 96813

Name	Agency	Phone	
1. Clement Chan	DIT		
2. Roy INR	T- HOBILE	(Second)	
3. GREDN BONCE	DIT	700/00	
4. BILL DOOLITIE	911 FUSIBNE	(100 S/28V/30/2/85)	
5. YOUR RAMOS	MPD	DAMASIA.	
6. MIJON MNSUOKA	MPD		
K Page Ferreiza	HPD		
8. Russ K. Sait	State-DAGS	Cant of the	•
9. JOELLARTSUNACK	+ Havanallescon	946-38-77	
10. Catherine Anakuni	Division of Consumer	Advocacy -	
11. Keny Musling	11/195		
12. Tony RAMITEZ	AKIMEKA	138-1316	
13. J			
14.			
15.			The state of the s
16.			
17. NOT Present	Proxy		
18. Deprer TAKAShima	PAUL FERREIVA		*
19. RICHIE NAKAShima	MILTON MATSHOKA		
20. Jeff YAMANE	PETE JAEGER		- d settle training

Philip Kahue

From:

Dexter Takashima

Sent:

Thursday, November 30, 2006 1:21 PM

To:

Philip Kahue

Cc:

Paul K. Ferreira

Subject: FW: Request Kauai Proxy 12/08/06

Phil, with all due respect, I will not attend the December 8th Board meeting. Paul has graciously accepted my proxy request.

From: Paul K. Ferreira [mailto: Maille Maill Sent: Thursday, November 30, 2006 1:09 PM

To: Dexter Takashima

Subject: RE: Request Kauai Proxy 12/08/06

Aloha Dex,

No problem, I will be there.

Have a Happy Holiday Season.

Paul

----Original Message----

From: Dexter Takashima [mailto:

Sent: Thursday, November 30, 2006 12:47 PM

To: Paul Ferreira

Subject: Request Kauai Proxy 12/08/06

Paul, I have a critical 800 MHz Rebanding meeting with the FCC Transitional Administrator and Sprint Nextel on December 8th. Would you be able to be my proxy at the WE 911 Board meeting?

Dexter Takashima, Telecommunications Administrator

Kauai Police Department

3990 Kaana Street, Suite 200

Lihue, Hawaii 96766-1268







Philip Kahue

From: Richie M. Nakashima [Formation of the Property of the Pr

Sent: Monday, December 04, 2006 9:32 AM

To: Irei, Roy; Philip Kahue
Cc: Milton M. Matsuoka

Subject: E-911 Meeting 12-08-06

I would like to be excused from the meeting this Friday, 12-08-06. Captain Matsuoka has agreed to be my proxy vote on any issues that may arise. Thanks. Richie

Attach 3

Philip Kahue

From: Yamane, Jeff January Company

Sent: Thursday, December 07, 2006 9:40 AM

To: Jaeger, Pete Cc: Philip Kahue

Subject: Proxy

I will not be able to attend the meeting on December 8, 2006 and assign my proxy to Pete Jaeger.

Jeff Yamane

HAWAH WIRELESS ENHANCED 911 BOARD STATEMENT OF CASH FLOWS For month ending 30 Nov 06

ITEM	Balance		Balance		Change		Balance	
Cash Inflow:		· · · · · · · · · · · · · · · · · · ·						
Surcharge Collection Interest Income	\$ \$	14,239,287.06 474,833.08	\$	50,021.40	\$ \$	14,239,287.06 524,854.48		
Subtotal Cash Inflow	\$	14,714,120.14	\$	50,021.40	\$	14,764,141.54		
Cash Outflow: PSAP Reimbursement Board Member Travel Expense E911 Phase 1 Cost Recovery FY 2005 Consultant-Akimeka Audit Expense Board Strategic Planning Expenses	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	(123,355.55) (11,132.41) (197,371.49) (7,825.00) (1,562.85)	\$ \$ \$	(338.80) (15,926.28) (45,813.18)	\$	(123,355.55) (11,471.21) (15,926.28) (243,184.67) (7,825.00) (1,562.85)		
Subtotal Cash Outflow	\$	(341,247.30)	\$	(62,078.26)	\$	(403,325.56)		
Totals	\$	14,372,872.84	\$	(12,056.86)	\$	14,360,815.98		

Grant Fund ITEM		Beginning Balance	Net Change		Ending Balance
Cash Inflow:					
Nextel Contribution	\$	1,250,000.00		\$	1,250,000.00
Cash Outflow:					
Consulting Expense (Intrado) Maui Reception Expense Maui PSAP Deployment	\$ \$ \$	(131,500.00) (2,073.64) (199,957.17)		\$ \$ \$	(131,500.00) (2,073.64) (199,957.17)
Subtotal Cash Outflow	\$_	(333,530.81)	\$ -	\$	(333,530.81)
Totals	\$	916,469.19	\$ -	\$	916,469.19

HAWAII WIRELESS ENHANCED 911 BOARD STATEMENT OF CASH FLOWS For month ending 30 Nov 06

Narrative (General Fund):

- 1. The bank deposit in the amount of \$391,855.24 for November was delayed and deposited on December 1, 2006. The deposit will be reflected in the December report.
- 2. There was only one reconciliation item amounting to \$338.80 which was a travel reimbursement that had insufficient time to be deposited.

Narrative (Grant Fund):

No Activity for the month.

Hawaii Enhanced 911 Board Meeting Technical Committee Report Pete Jaeger Chairman

Dec 8, 2006

- PSAP training- Intrado proposal update.
- Wireless Deployment update
 - o Honolulu request letters sent July 25
 - Mobi deployment on Dec. 11, 2006.
- Technical committee to explore ideas and recommend ways to expand 911 coverage for all carriers.

Respectably submitted by Pete Jaeger

Attach 6

☐ Pete Jaeger ☐ Roy Irei Dec. 5, 2006 ☐ Jeff Yamane Hawaii Wireless Enhanced Tech Committee □ Dexter Takashima Minutes from our meeting ☐ Capt. Milton Matsuoka Call in number: 888-674-8701 ☐ Tony Rameriz-Advisor Conference ID: 837-4222 ☐ Jane Nantkes- Advisor Passcode: 837-4222 ☐ Bill DoLittle -Advisor 8:30am-10:00 am HST Topics: see below Notes: Hawaii E911 Technical Committee for review ***Action Items." Technical committee to explore ideas and recommend ways to expand 911 coverage for all carriers Ideas to be presented are: 1. In building enhancements in State and County buildings state wide, 2. Expand wireless coverage in rural areas designated by Public Safety and State Civil: 3. Purchase Hard drives for shared mapping and data applications; 4. Project locate for network based carriers; 5 increasing manpower hours via county request sumbittals: 6, post deployement audits which include hiring a consultant to confirm the E911 system is working properly in each county: 7. Customer education for the Counties that have deployed e911 with all carriers: 8. Refine the leasing process for wireless carriers to build sites 9. Improve mapping. ***Agenda Items 1. Expand the details on the ideas presented at the last Board meeting. Discussed and owners assigned to each of the 9 ideas. Will report on a monthly baisis on progress on each idea. 2. Recommend a procedure for Counties to work with Wireless Carriers to add or modify cell sites or sectors. Vendor sends a new routing sheet to the PSAP and there is a 5 day turn around. Research checklist used in Florida. This is a joint effort between PSAP and wireless carriers. Good source of information is Carrier project mgrs for 911 deployments. Two scenarios to be addressed are first time deployments and on going carrier maintenance to add sites and sectors. Tony Rameriz will be the lead on this issue. 3. Discussion on Intrado contract. We voted to recommend that we continue with the Intrado contract for 1st carrier deployment on Oahu and the train the trainer program.

Open Items:

Hawaii Wireless Enhanced Technical Committee Discussion Notes December 5, 2006

Goal

Explore ideas and recommend ways to expand 911 coverage for all carriers.

Ideas Considered

Cost and timeline improvements in business processes for State and local government site managers (e.g., boilerplate agreements, leasing rates). 9. Improve mapping. Owner Restrict Tory Related to idea #3. Additional 'layers' of information in public safety mapping systems, such as topography/terrain features, landmarks, mileposts, trails, waterways, etc. Presumes existing area wide map coverage with established street network.		Idea	Owner,	Detailed Description	Issues/Discussion
Owner Regime Tony Related to idea #3.			Cost and timeline		The state of the s
Owner Regime Tony Related to idea #3.			A Company of the Comp	improvements in business processes for	support the numerous carriers and on-going site
Owner Regime Tory Related to idea #3.				State and local government site managers	applications.
Owner Regime Tory Related to idea #3.				(e.g., boilerplate agreements, leasing	 Need to consider numerous private/commercial
Owner Restrict Tory Related to idea #3.				rates).	site owners and leasing companies.
Related to idea #3.	٥	Improve manning	Owner Barting Tory	Additional 'layers' of information in	 Provides additional landmark information for
		virily of a second forms.	Related to idea #3.	public safety mapping systems, such as	verbal location confirmation with caller.
mileposts, trails, waterways, etc. Presumes existing area wide map coverage with established street network.			-	topography/terrain features, landmarks,	 Requires significant data collection and editing
Presumes existing area wide map coverage with established street network.				mileposts, trails, waterways, etc.	effort.
coverage with established street network.				Presumes existing area wide map	 Need to consider statewide standards (formats,
				coverage with established street network.	nomenclature, labeling, accuracy, etc.) for
					portability of data to all PSAPs.
					A CONTRACTOR OF THE CONTRACTOR



1601 Dry Creek Drive Longmont, CO 80503-6493

BEMIL TO

INTRADO INC

DENVER CO 80256 LOCKBOX #1273

For Billing Questions, Please Call: 1-800-269-4165

Ship To

PURCHASE ORDER NUMBER CUSTOMER NUMBER OUR REFERENCE NUMBER 29-NOV-06 | 1 of 1 60798 Invoice 4976

Bill To PETER JAEGER STATE OF HAWAII WIRELESS HONOLULU HI 96819 NEXTEL PARTNERS, INC #D155 3375 KOAPAKA ST STATE OF HAWAII ENHANCED 911 BOARD

SPECIAL INSTRUCTIONS 11 750 00	2.2 (c) - 3rd monthly payment - Professional services to assist Oahu with Wireless E9-1-1 implementation per SOW 1.1 (d)		NO Invoice OUANTITY UI	TERMS DUE DATE CUSTOMER CONTACT SHIP MA 29-DEC-06 PETER JAEGER	
		ц	QUANTITY	SHIP DATE	
TAX		11,750.00	UNIT PRICE		
TOTA		11,750.00	EXTENDED AMOUNT	SHIPPING REFERENCE	1.5111111111111111111111111111111111111

State of Hawaii Wireless Enhanced 911 Board

Executive Director's Monthly Report December 8, 2006

- 1. Reports Filed
 - a. Quarterly None
 - b. Annual
 - i. Nov 14: OIP Report on Fees and Waivers
 - ii. Nov 17: Budget Narrative and BJ Summary in eBUDDI
 - iii. Nov 17: Program Measures in eAnalytical
- 2. Inquiries None
- 3. Upcoming Reporting Requirements
 - a. Quarterly
 - i. Jan 15: Report of Funds not deposited in State Treasury
 - ii. Jan 15: Journal Voucher of funds not deposited in State Treasury
 - b. Annual Dec 11: Legislative Budget Testimonies
 - c. Other None
- 4. Fund Activity Budget Financial Reporting for Board
- 5. Action Items.
 - a. Exemption Request for Akimeka Contract
 - b. Intrado Extension Request, Emergency Procurement Request, and Exemption Request
 - c. Draft of IGA for C&C of Honolulu
 - d. Press release for WE911 website
 - e. PSAP Certification Testing: Proposed quote from RCC for Certification of Wireless Location Accuracy Testing for State of Hawaii
 - f. WSP Expenditure Plans
 - g. Scheduled audit of Wireless Enhanced 911 Fund and Grant Fund for Jan 07
 - h. January Board Meeting; recommendation to move back to 3rd Friday, January 19th.
 - i. Commitment Letter for Kauai GIS request mailed on Dec 1st.